

MOBILE BANKING: SUPPORTED DEVICES

Devices not listed/no longer listed may function; however, they are not explicitly supported. Some devices not explicitly tested or listed as supported may still function as intended with the mobile banking apps, however, there is no guarantee that they will.

Minimum Device Operating System Support

- Minimum Android Version Supported - Android 12.0**
- Minimum iOS Versions Supported – iOS 17*, iPadOS 17*

To ensure the highest levels of security, devices that are not eligible for upgrade to at least the minimum supported OS version are prevented from installing and/or using the mobile banking app.

Only devices running an unmodified version of the manufacturer-supplied operating system are supported.

* Apple devices that support a maximum operating system version of iOS 15/iPadOS 15 or iOS 16/iPadOS 16 will continue to be able to download apps from the app store. Any defects that are exclusive to iOS 15/iPadOS 15 OS, iOS 16/iPadOS 16 OS and/or devices that only support OS versions below iOS 17 will not be addressed.

** Android devices that support a maximum OS of Android 11 will continue to be able to download apps from Google Play. Any defects that are exclusive to Android 11 and/or devices that only support OS versions below Android 12 will not be addressed.

Apple Phones

Brand/Manufacturer	Model
Apple	iPhone XR
Apple	iPhone XS
Apple	iPhone XS Max
Apple	iPhone 11
Apple	iPhone 11 Pro
Apple	iPhone SE (2 nd Gen)
Apple	iPhone 11 Pro Max
Apple	iPhone 12
Apple	iPhone 12 Mini
Apple	iPhone 12 Pro

Apple	iPhone 12 Pro Max
Apple	iPhone 13
Apple	iPhone 13 Mini
Apple	iPhone 13 Pro
Apple	iPhone 13 Pro Max
Apple	iPhone 14
Apple	iPhone 14 Plus
Apple	iPhone 14 Pro
Apple	iPhone 14 Pro Max
Apple	iPhone 15
Apple	iPhone 15 Plus
Apple	iPhone 15 Pro
Apple	iPhone 15 Pro Max
Apple	iPhone 16
Apple	iPhone 16 Plus
Apple	iPhone 16 Pro
Apple	iPhone 16 Pro Max
Apple	iPhone SE (2022)
Apple	iPhone 17
Apple	iPhone Air
Apple	iPhone 17 Pro
Apple	iPhone 17 Pro Max
Apple	iPhone 17e
Total iPhones	33

Android Phones

Brand/Manufacturer	Model
Google	Pixel 5
Google	Pixel 5 XL
Google	Pixel 6
Google	Pixel 6a
Google	Pixel 7
Google	Pixel 7 Pro
Google	Pixel 8
Google	Pixel 8a
Google	Pixel 9
Google	Pixel 9 Pro
Google	Pixel 9 Pro XL
Google	Pixel 9 Pro Fold
Google	Pixel 10

Google	Pixel 10 Pro
Google	Pixel 10 Pro XL
Motorola	Edge 5G UW (2021)
Motorola	Edge 40
Motorola	Edge 50 Fusion
Motorola	Moto G Play (2024)
Motorola	Moto G Power (2022)
Motorola	Moto G Power 5G (2024)
Motorola	Moto G Stylus (2024)
Motorola	Moto G 5G (2022)
Motorola	Moto G34 5G (2024)
Motorola	Moto G53 5G
Samsung	Galaxy A03s
Samsung	Galaxy A11
Samsung	Galaxy A12
Samsung	Galaxy A13 5G
Samsung	Galaxy A14 5G
Samsung	Galaxy A15 5G
Samsung	Galaxy A16 5G
Samsung	Galaxy A23 5G
Samsung	Galaxy A32 5G
Samsung	Galaxy A35
Samsung	Galaxy A51
Samsung	Galaxy A52 5G
Samsung	Galaxy A53
Samsung	Galaxy A54 5G
Samsung	Galaxy A71 5G
Samsung	Galaxy M13 5G
Samsung	Galaxy Note 10
Samsung	Galaxy Note 10+
Samsung	Galaxy Note 20 5G
Samsung	Galaxy Note 20 Ultra
Samsung	Galaxy S10
Samsung	Galaxy S10E
Samsung	Galaxy S10+
Samsung	Galaxy S20 5G
Samsung	Galaxy S20+
Samsung	Galaxy S20 FE 5G
Samsung	Galaxy S20 Ultra 5G
Samsung	Galaxy S21 5G
Samsung	Galaxy S21 Plus 5G
Samsung	Galaxy S21 FE 5G
Samsung	Galaxy S21 Ultra

Samsung	Galaxy S22 5G
Samsung	Galaxy S22+ 5G
Samsung	Galaxy S22 Ultra
Samsung	Galaxy S23
Samsung	Galaxy S23 Plus
Samsung	Galaxy S23 Ultra
Samsung	Galaxy S24
Samsung	Galaxy S24 Plus
Samsung	Galaxy S24 Ultra
Samsung	Galaxy S24 FE
Samsung	Galaxy S25
Samsung	Galaxy S25 Plus
Samsung	Galaxy S25 Ultra
Samsung	Galaxy S25 FE
Samsung	Galaxy S26
Samsung	Galaxy S26 Plus
Samsung	Galaxy S26 Ultra
Samsung	Galaxy Z Fold 6
Samsung	Galaxy Fold 7
Samsung	Galaxy Z Flip 3 5G
Samsung	Galaxy Flip 5
Samsung	Galaxy Z Flip 6
Samsung	Galaxy Flip 7
Samsung	Galaxy Z Flip 7 FE
Total Android Phones	80

Android Tablet Devices

Brand/Manufacturer	Model
Samsung	Galaxy Tab A9 Plus
Samsung	Galaxy Tab S6 Lite
Samsung	Galaxy Tab S7
Samsung	Galaxy Tab S7 FE
Samsung	Galaxy Tab S10 Ultra
Samsung	S11
Samsung	S11 Ultra
Total Android Tablets	7

Apple Tablet Devices

Brand/Manufacturer	Model
Apple	iPad 6 th Gen (2018)
Apple	iPad 7 th Gen (2019)
Apple	iPad 8 th Gen (2020)
Apple	iPad 9 th Gen (2021)
Apple	iPad 10 th Gen (2022)
Apple	iPad 11 th Gen (2025)
Apple	iPad Air 3 rd Gen (2019)
Apple	iPad Air 4 th Gen (2020)
Apple	iPad Air 5 th Gen (2022)
Apple	iPad Air 11" 6 th Gen (2024)
Apple	iPad Air 13" 1 st Gen (2024)
Apple	iPad Air 11" 7 th Gen (2026)
Apple	iPad Air 13" 2 nd Gen (2026)
Apple	iPad Air M3 Chip (2025)
Apple	iPad Pro 12.9" 2nd Gen (2018)
Apple	iPad Pro 11" 1st Gen (2018)
Apple	iPad Pro 11" 2nd Gen (2020)
Apple	iPad Pro 11" 3rd Gen (2021)
Apple	iPad Pro 12.9" 4th Gen (2020)
Apple	iPad Pro 11" 4th Gen (2022)
Apple	iPad Pro 12.9" 5th Gen (2021)
Apple	iPad Pro 12.9" 6th Gen (2022)
Apple	iPad Pro 11" 5th Gen (2024)
Apple	iPad Pro 13" 7th Gen (2024)
Apple	iPad Mini 5th Gen (2019)
Apple	iPad Mini 6th Gen (2021)
Apple	iPad Mini 7th Gen (2024)
Total Apple Tablets	27

Devices Recently Removed

These devices are no longer supported for any version of the CCFBank mobile banking app.

Brand/Manufacturer	Model
Apple	iPhone 8
Apple	iPhone 8 Plus
Apple	iPhone X
Apple	iPad 5 th Gen (2017)
Apple	iPad Pro 12.9" 1 st Gen (2015)
Apple	iPad Pro 9.7" 1st Gen (2016)
Apple	iPad Pro 10.5" 1st Gen (2017)
Google	Pixel 3
Google	Pixel 3 XL
Google	Pixel 4
Google	Pixel 4 XL
Samsung	Galaxy A10e
Samsung	Galaxy A20
Samsung	Galaxy Tab A