

Approved by the Governance and Nomination Committee on 6/16/2026
Approved by the Board of Directors on 7/23/2026

1.0 Purpose

The Governance and Nomination Committee (the “Committee”) shall be appointed by the Board of Directors (the “Board”) of Citizens Community Bancorp, Inc. (the “Corporation”) for the purpose of (i) identifying individuals qualified to serve as members and the Chair of the Board and its committees consistent with criteria recommended by the Committee and approved by the Board; (ii) recommending to the Board the director nominees for election or appointment to the Board of Directors; (iii) recommending guidelines and criteria to the Board to determine the qualifications of potential directors; (iv) making recommendations to the Board concerning the size and composition of the Board; (v) developing and recommending to the Board a set of corporate governance principles applicable to the Corporation; (vi) assisting the Board in assessing director performance and the effectiveness of the Board; (vii) orientation and continuing education of directors; and (viii) providing oversight of and advising the Board on environmental, social and governance matters.

2.0 Composition

The Committee shall be comprised of at least three members of the Board, each of whom shall be an “independent director” within the meaning of the rules of the Nasdaq Stock Market (the “Nasdaq”) and each of whom shall be free from any relationship that would interfere with the exercise of their independent judgment.

The members shall be nominated by the Committee and appointed by the Board annually to one-year terms at the annual meeting of the Board following the annual meeting of the stockholders. The Committee shall recommend, and the Board shall designate, one member of the Committee as chairperson of the Committee (the “Chair”). The members shall serve until their resignation, retirement, or removal by the Board or until their successors shall be appointed and qualified.

3.0 Authorities and Responsibilities

The Committee will cause to be kept adequate minutes of all its proceedings. The Chair shall report to the Board following each meeting of the Committee on the principal matters reviewed by the Committee and its recommendations as to actions to be taken by the Board. Committee members will be furnished with copies of the minutes of each meeting and any action taken by unanimous consent. The Committee is governed by the same rules regarding meetings (including meetings by conference, telephone, or similar communications equipment), action without meetings, notice and quorum and voting requirements as are applicable to the Board. The Committee is authorized and empowered to adopt its own rules of procedure not inconsistent with (a) any provision of this Charter; (b) any provision of the Bylaws of the Corporation; or (c) the laws of its jurisdiction of incorporation.

The Committee may request that any directors, officers or colleagues of the Corporation, or other persons whose advice and counsel are sought by the Committee, attend any meeting of the Committee to provide such pertinent information as the Committee requests.

The Committee shall have the following authority and responsibilities.

With respect to director nominations and committee membership:

- 3.1 Recommend to the Board the appropriate size and composition of the Board and assist in identifying, interviewing and recruiting candidates for the Board.
- 3.2 Advise the Board on matters of diversity including race, gender and culture and recommend, as necessary, measures contributing to a Board that, as a whole, reflects a range of viewpoints, backgrounds, skills, experience and expertise.
- 3.3 Maintain, periodically review and update (subject to Board approval) a set of criteria for Board membership that includes, among other things: business experience, education, integrity and reputation, independence, conflicts of interest, diversity, age, gender, number of other commitments (including service to charitable obligations), tenure on the Board, attendance at Board

and committee meetings, specialized knowledge (such as an understanding of banking, accounting, marketing, finance, regulation, public policy, cybersecurity and emerging technology), Board members' available time to dedicate to Board service and the number of publicly and privately-held company boards on which Board members serve, and a commitment to the Corporation's communities and shared values, as well as overall experience in the context of the needs of the Board as a whole.

- 3.4 Review and monitor director and executive officer stock ownership levels in accordance with stock ownership requirements as set forth in the Corporation's Corporate Governance Guidelines.
- 3.5 Recommend candidates (including incumbents) for election and appointment to the Board, subject to the provisions set forth in the Corporation's Charter and Bylaws relating to the nomination or appointment of directors and consistent with the criteria for Board membership recommended by the Committee and approved by the Board. While it is appropriate for the Chief Executive Officer to meet with potential director nominees, the final responsibility for recommending director nominees to the Board shall rest with the Committee. As part of its review of directors, the Committee shall consider all factors which it deems appropriate, including director performance, any other directorships held by the director, whether the director undertook continuing director education and any other criteria approved by the Board.
- 3.6 Develop recruitment protocols that seek to recruit candidates that meet its criteria, retain a search firm to assist the Committee in meeting its objectives (if desired), and periodically review its director recruitment and selection protocols to ensure that they reflect the Corporation's objectives.
- 3.7 Review nominations submitted by stockholders pursuant to the requirements of the Charter and the Bylaws. The Committee shall review and consider nominees to the Board duly proposed by the stockholders, if any, based on the same criteria used in connection with the Committee's evaluation of other potential nominees, and make recommendations to the Board related to such stockholder nominees, as necessary.
- 3.8 Review recommendations of Lead Director and annually recommend to the Board committees and committee structure, committee members and committee chairs on all committees of the Board; recommend committee members to fill vacancies on committees, as necessary. These responsibilities include establishing criteria for Board committee membership, considering rotation of committee members, reviewing candidates' qualifications and any potential conflicts with the Corporation's interests, assessing the contributions of current directors in connection with their re-nomination, and making recommendations to the full Board.
- 3.9 Review and assess the independence of directors and committee members. The Committee shall assist the Board in determining whether individual directors have material relationships with the Corporation that may interfere with their independence, as provided under the requirements of the Corporation's Corporate Governance Guidelines, the Rules of the NASDAQ Stock Market or any other applicable regulatory requirements. The Committee shall also review changes in circumstances, if any, that may affect an individual director's independence or suitability as a director, and advise the Board in connection with such changes in circumstances, as necessary.
- 3.10 Recommend performance criteria and annual evaluation for the Board and its committees, and oversee the review of the procedures, the effectiveness and the performance of management, the Board, Board committees and individual directors.
- 3.11 Review the appropriateness of each Board member's continued service, and regularly conduct succession planning for the Board.
- 3.12 Develop and oversee the Corporation's orientation program for new directors and continuing education programs for current directors, and periodically review these programs and update them as necessary.

With respect to disclosure matters:

- 3.13 Review and discuss as appropriate with management the Corporation's disclosures relating to director independence, governance and director nomination matters, including a Board skills

matrix, and, based on such review and discussion, determine whether to recommend to the Board that such disclosures be disclosed in the Corporation's Annual Report on Form 10-K or annual proxy statement filed with the SEC, as applicable.

With respect to governance matters:

- 3.14 Develop and recommend to the Board a set of corporate governance guidelines applicable to the Corporation, review these principles at least once a year and recommend any changes to the Board.
- 3.15 Develop, oversee, and annually review and assess the corporate governance practices and policies of the Corporation, including identifying best practices, and recommend to the Board any changes the Committee deems appropriate.
- 3.16 Provide oversight of and advise the Board on environmental, social and governance matters that are of strategic significance to the Corporation, and maintain an informed status on such matters through discussion and receipt of reports from management.
- 3.17 Review all proposals submitted by stockholders for inclusion in the Corporation's proxy statement for its annual meeting of stockholders and results of stockholder advisory votes, and recommend to the Board how to respond to such proposals and advisory votes.
- 3.18 The Committee shall review and recommend to the Board proposed changes to the Corporation's Charter and Bylaws.

With respect to director compensation:

- 3.19 Periodically review and recommend changes to the amount and components of compensation paid to non-employee¹ directors (including retainer fees, long-term incentive plans, benefits and perquisites).

With respect to executive officer matters:

- 3.20 Develop and recommend to the Board for approval a Chief Executive Officer succession plan, both for an unexpected situation and in the ordinary course of business (the "CEO Succession Plan"), and, as the Committee deems appropriate, review the CEO Succession Plan from time to time with the Chief Executive Officer and recommend to the Board for approval any changes to the CEO Succession Plan.
- 3.21 The Committee shall review succession programs created and maintained by management for the development and succession of other executive officers and any other individuals identified by management or the Committee.
- 3.22 Facilitate the annual evaluation of the Chief Executive Officer and coordinate such evaluation with the Board.

With respect to the Committee's other authorities and responsibilities:

- 3.23 Oversee and review the Corporation's processes for providing information to the Board, including the reporting channels through which the Board receives information and the quality and timeliness of the information received.
- 3.24 Annually review and assess the adequacy of this Committee Charter and recommend changes to the Board. In addition, the Committee shall review its own performance on an annual basis.
- 3.25 Annually review and assess the effectiveness of the role of the Chair and evaluate the Chair's performance.

¹ Note to Citizens: The distinction between "non-employee directors" and "employee directors" is important for governance and securities law purposes. We recommend using the term "non-employee director" in this instance.

3.26 Perform any other duties or responsibilities expressly delegated to the Committee by the Board.

4.0 Delegation of Authority

The Committee shall have the authority to delegate any of its responsibilities, along with the authority to take action in relation to such responsibilities, to one or more subcommittees as the Committee may deem appropriate in its sole discretion.

5.0 Investigations and Studies; Outside Advisors

The Committee may conduct or authorize studies of or investigations into matters within the Committee's scope of responsibilities and may retain at the Corporation's expense, such counsel or other advisers as it deems necessary (which may, if the Committee deems it appropriate, be the Corporation's regular counsel or advisors). The Committee shall have the authority to retain or terminate one or more search firms to assist the Committee in carrying out its responsibilities, including authority to approve the firm's fees and retention terms, which fees shall be borne by the Corporation.

6.0 Meetings

The Committee will meet as needed but at least two times per year. The Board sets the annual schedule of Committee meetings. In addition to meetings set by the Board, the Committee shall meet when and as often as the Chair deems appropriate in order to meet the responsibilities of the Committee. The Committee shall develop a planner setting forth a schedule of meeting activities for the year to ensure that its responsibilities are addressed.

7.0 Minutes

The Committee will maintain written minutes of its meetings, which minutes will be filed with the minutes of the meetings of the Board.